ACCESSIBILITY

MEJOR PALACIO DE CONGRESOS DEL MUNDO
WORLD'S BEST CONVENTION CENTRE

AIPC 2010 & AIPC 2018

PALACIO DE CONGRESOS VALÈNCIA

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Opening hours: normally open from 8.30-18.30. This can vary according to events.

Located on a flat avenue with wide, flat, even pavements, no obstacles or barriers.

Assistance available for disabled visitors. **Medical service available** for events attended by over 800 visitors. **Wheelchair available for visitors.**

Specific evacuation plan for disabled visitors.

Signage with **approved pictograms**, with information about rooms and escape routes.

Café menu can be adapted to coeliacs and diabetic visitors.

PHYSICAL ACCESSIBILITY

CAR PARK

The building has a **drop-off area for vehicles**.

It has its own car park which can be accessed from the road Dr. Nicasio Benlloch. It has **12 parking spaces reserved for people with reduced mobility** measuring at least 220x450 cm. It has vertical and horizontal signage, and a flat entrance route to the Conference Centre.

Car park access is via three similar lifts. **Door has an 81 cm door opening** and a lift cabin measuring 144x116 cm. Call buttons located at a height of 116 cm, internal lift buttons at 113-123 cm, and handrail at a height of 113 cm.

Lift access via ramp.

ACCESS & RECEPTION

The slope outside the building has a **gradient** of approximately 1.5% and is 10 metres long.

Flat main entrance via two doors with an opening of more than 120 cm. **Automatic doors**.

Direct flat access from the Café. **Double-leaf doors** with an opening width of over 120 cm. **The doors open outward.**

Reception is located on accessible ground floor **at the same level.**

INDOOR MOBILITY

The building has two floors in the south wing and one in the north wing. **All floors are connected by a lift** (or platform lift) and staircases.

The ground floor has **several ramps which are 300 cm long,** over 120 cm wide and have a gradient of 2.6%. No handrails. On the other floors, routes have no changes of level.

The doors of the building have a return spring system that guarantees separate areas in the event of fire, and they can be locked in the open position. Opening by means of a vertical handle along the door, with anti-panic bars. **All the doors have at least a 90 cm door opening.**

Corridors over 120 cm wide, **with no changes of level.** Even, non-slip flooring. Most of the rooms are carpeted.

Furniture for resting at different points throughout the building.

ROOMS

The building has three auditoriums, five multi-purpose rooms, eight break-out rooms, a press room, a VIP room and a multi-purpose area.

All doors have an opening of over 120 cm, return spring system and hold-open system.

The dress circle in Auditorium 1 has stair access.

All auditoriums allow access to the stage, with no change of level.

All rooms, apart from Multi-purpose Room 2, **are carpeted**. Auditorium 1 has twelve seats for people with reduced mobility and Auditorium 2 has four. Corridors are at least 100 cm wide. There are 150º turning circles at several points in the auditoriums.

In other spaces, layout varies according to event.

TOILET FACILITIES

All toilet facilities in the building have an **adapted cubicle in both the men's and the women's toilets**, apart from those next to Auditorium 3, which are unisex.

Access with no change of level, and doors with clear opening of 79/89 cm without return spring system.

Turning space of 120-150 cm inside the cubicles. The doors can be unlocked from the outside in the event of an emergency.

Hand basin height of 81-86 cm and clear space of 70-72 cm underneath. Single tap. No pedestal, except for the toilet facilities next to Auditorium 1. The toilets next to Auditorium 3 have a mirror at a height of 100 cm. In the Multi-purpose Room 2 toilets, the hand basin can be reached from the actual toilet itself.

Access space to the Auditorium 1 toilet facilities: 85 cm on the right, 24 cm on the left and 88 cm front access. In Multi-purpose Rooms 1: 114 cm on the right, 27 cm on the left and 92 cm front access. In Auditorium 3: 28 cm on the right, 117 cm on the left and over 120 cm front access.

Toilet seat heights: 39-43 cm.

All have a fixed 80-82 cm **support bar on one side**, and a 68-87 cm high folding bar on the other. There is a space of 63-77 cm between bars. The toilet in the Multi-purpose Room is an exception to this as it only has a fixed support bar on the right.

Lighting on a timer and presence detector in the toilets.

No alarm system in the cubicles.

LIFT

Two lifts in the south wing connect the ground floor to the second floor. **Another lift in the north wing** connects the ground floor to the first floor. All have similar characteristics.

Door with opening width of 112 cm and cabin of 161x142 cm. Call button at a height of 125 cm, interior button at 111-142 cm, and handrail at a height of 105 cm. No mirror.

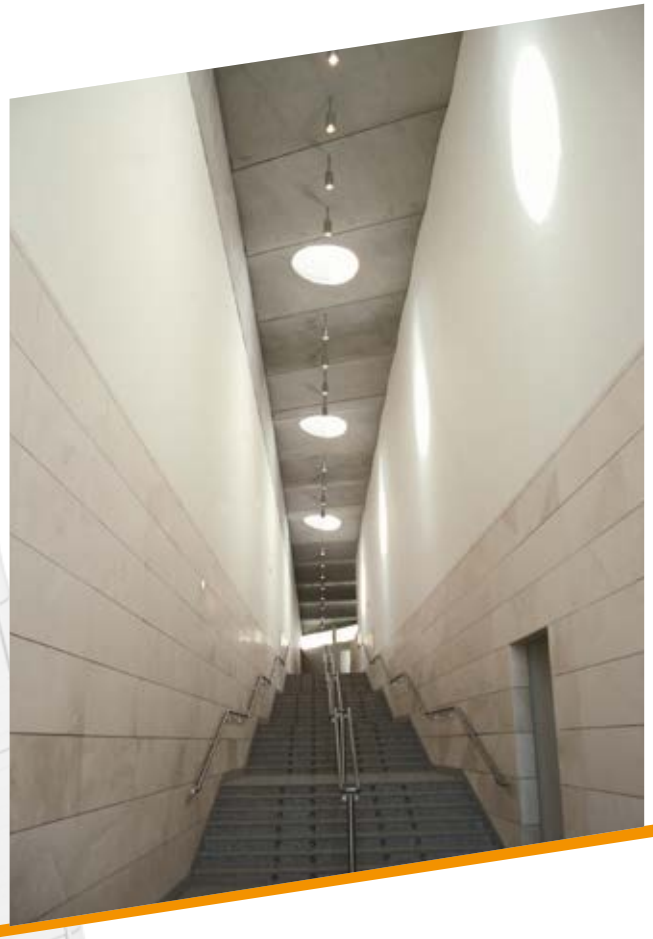
Access to the offices and Management area and to Break-out Room 8 is via a staircase with five steps, which is served by a 104x73 cm **platform lift** and buttons at a height of 74-84 cm.

STAIRS

The building has **four emergency staircases** and **two general staircases**, which connect all floors. Some sections have a maximum of 13 steps. Stair rise of 12-17 cm and stair tread of 29-30 cm. Handrail height of 98-104 cm.

Access to the offices and Management area and to Break-out Room 8 is via a staircase with five steps, which is served by a **platform lift**.

Non-slip, even flooring.



CAFÉ / RESTAURANT

Located on the ground floor, with flat access from outside the building.

70 cm high, single-leg tables with no crossbar. Space under the tables: 69 cm high, 70 cm wide and 32 cm deep.

Space between them of at least 120 cm.

VISUAL ACCESSIBILITY

ACCESS & RECEPTION

Part of the building is **surrounded by fountains** with edges flush with the ground, with no tactile or visual signage.

Totally flat main entrance, accessed through two partially glazed doors, with no contrasting visual signage. Automatic doors.

Direct flat access from the café.

Reception is located on the ground floor, routes with no change of level.

114 cm high counter with direct lighting.

STAIRS

The building has four emergency staircases and two general staircases, which connect all floors.

Some sections have a maximum of 13 steps. Stair rise of 12-17 cm and stair tread of 29-30 cm.

With ovolo moulding and protection skirting board on both sides. With simple handrails on both sides at a height of 98-104 cm. Extended on landings and step-on/step-off areas.

No tactile or visual signage at the beginning or end of each staircase and no tactile visual strips on each step.

Non-slip, even flooring. Uniform lighting.

INDOOR MOBILITY

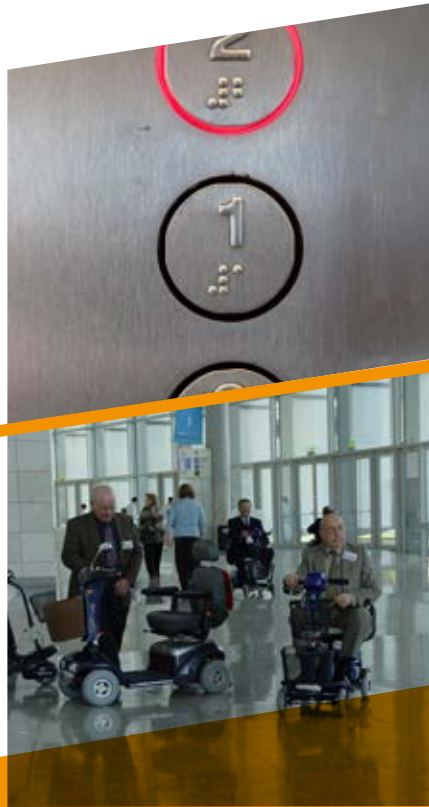
The building has **two floors in the south wing** and one in the north wing. All floors are connected by a lift and staircases.

The **ground floor** has **several ramps** which are 300 cm long, over 120 cm wide and have a gradient of 2.6%. No handrails, or tactile or visual signage at the beginning or end of the ramp. On the other floors, routes have no changes of level.

Route free of obstacles, with no overhanging elements. Non-slip, even flooring.

There are informative **signs in the shape of pictograms** with colour contrast. Uniform lighting.

Allows guide dog access.



TOILET FACILITIES & LIFT

No change of level on all access routes to toilet facilities. Men's and women's toilets are indicated with approved, **non-tactile pictograms**, at a height of 167-178 cm.

The colour of the toilet doors contrast with the wall. Uniform lighting without timer.
No obstacles or overhanging elements that hinder movement.

Two lifts in the south wing connect the ground floor to the second floor. Another lift in the north wing connects the ground floor to the first floor. All have **similar characteristics**.

Non-colour contrasting buttons in braille and with high relief. Handrail height of 105 cm. No acoustic signals indicating the destination floor and direction of movement. Floor space opposite the door is not indicated

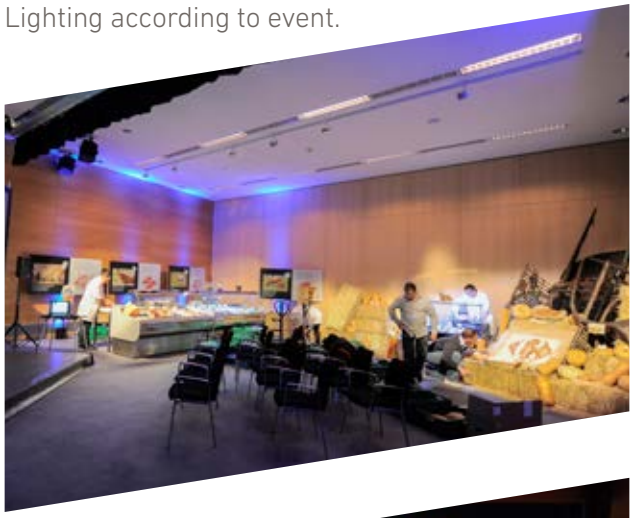
ROOMS

The building has three auditoriums, five multi-purpose rooms, eight break-out rooms, a press room, a VIP room and a multi-purpose area.
All rooms have obstacle-free routes and no overhanging elements.

In the auditoriums, the door colours do not contrast with the walls. The dress circle in Auditorium 1 has stair access.

All rooms, apart from Multi-purpose Room 2, are carpeted. No obstacles or overhanging elements that hinder movement.

Lighting according to event.

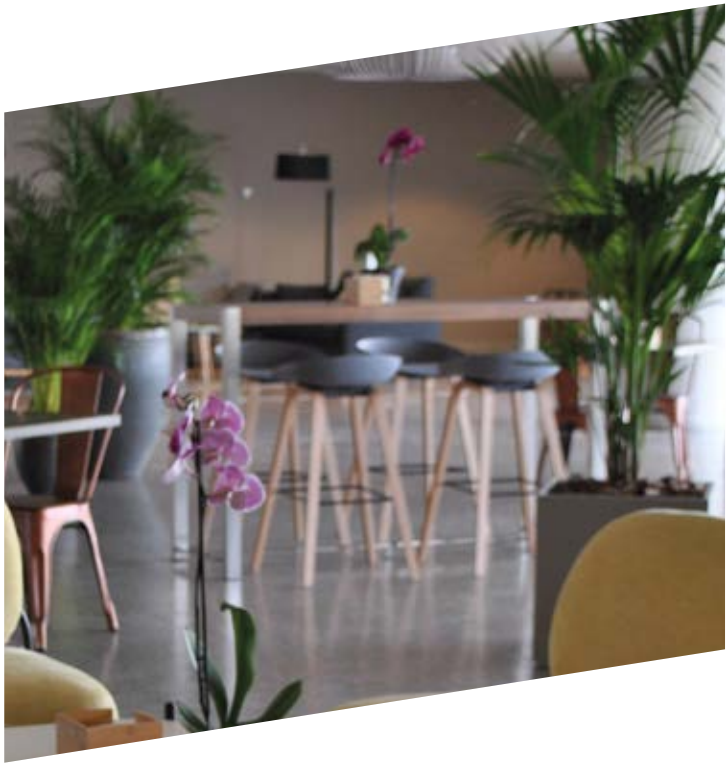


CAFÉ / RESTAURANT

Obstacle-free route with no change of level, with no overhanging elements, no signage.

116 cm bar with direct lighting. Non-slip, even flooring. Menu with large print, colour contrasted text.

Uniform lighting



ACCESSIBILITY FOR THE DEAF AND HARD OF HEARING

CAR PARK

It has its own car park, with access from the road Dr. Nicasio Benlloch.

Access to car park via **three lifts with similar characteristics**. Visual information inside but not outside.

Approved signage indicating parking spaces and routes.

ACCESS & RECEPTION

Partially glazed access doors.

114 cm high counter, with no partition or induction loop system.

INDOOR MOBILITY

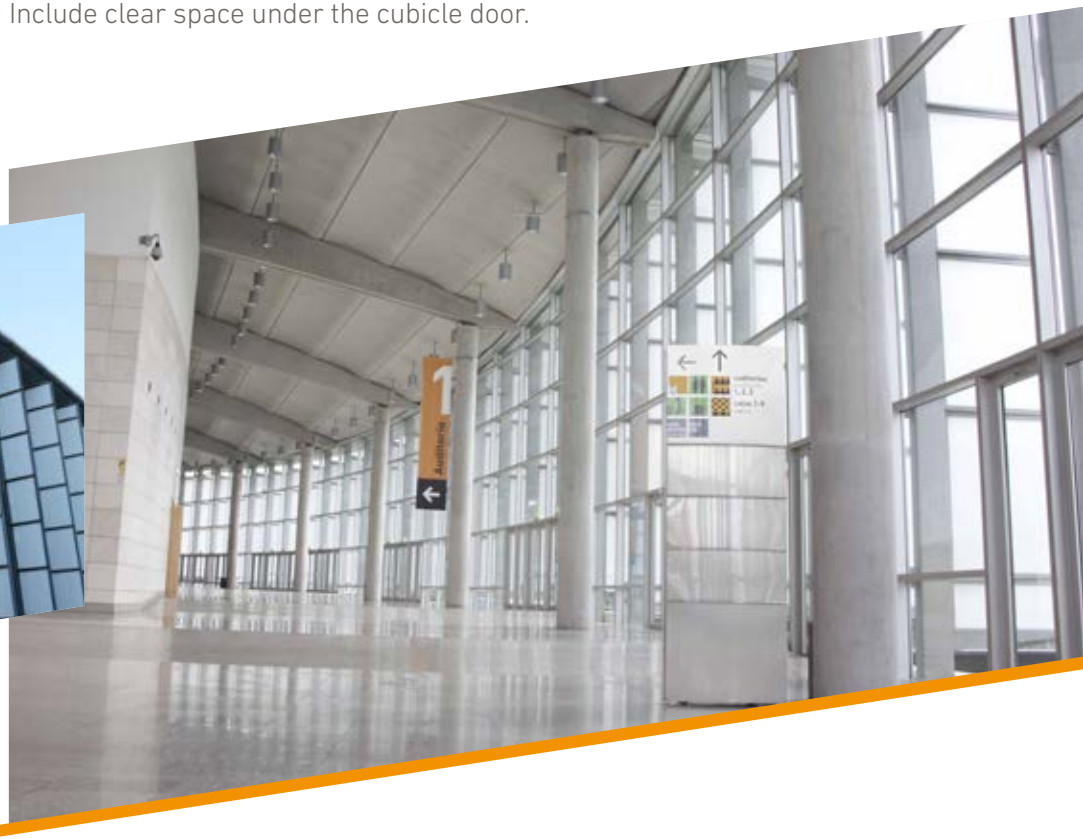
Information panels with pictograms or short text indicating rooms and routes.

The ground floor allows visual communication with the outside.

TOILET FACILITIES

No visual vacant/engaged system.

Include clear space under the cubicle door.

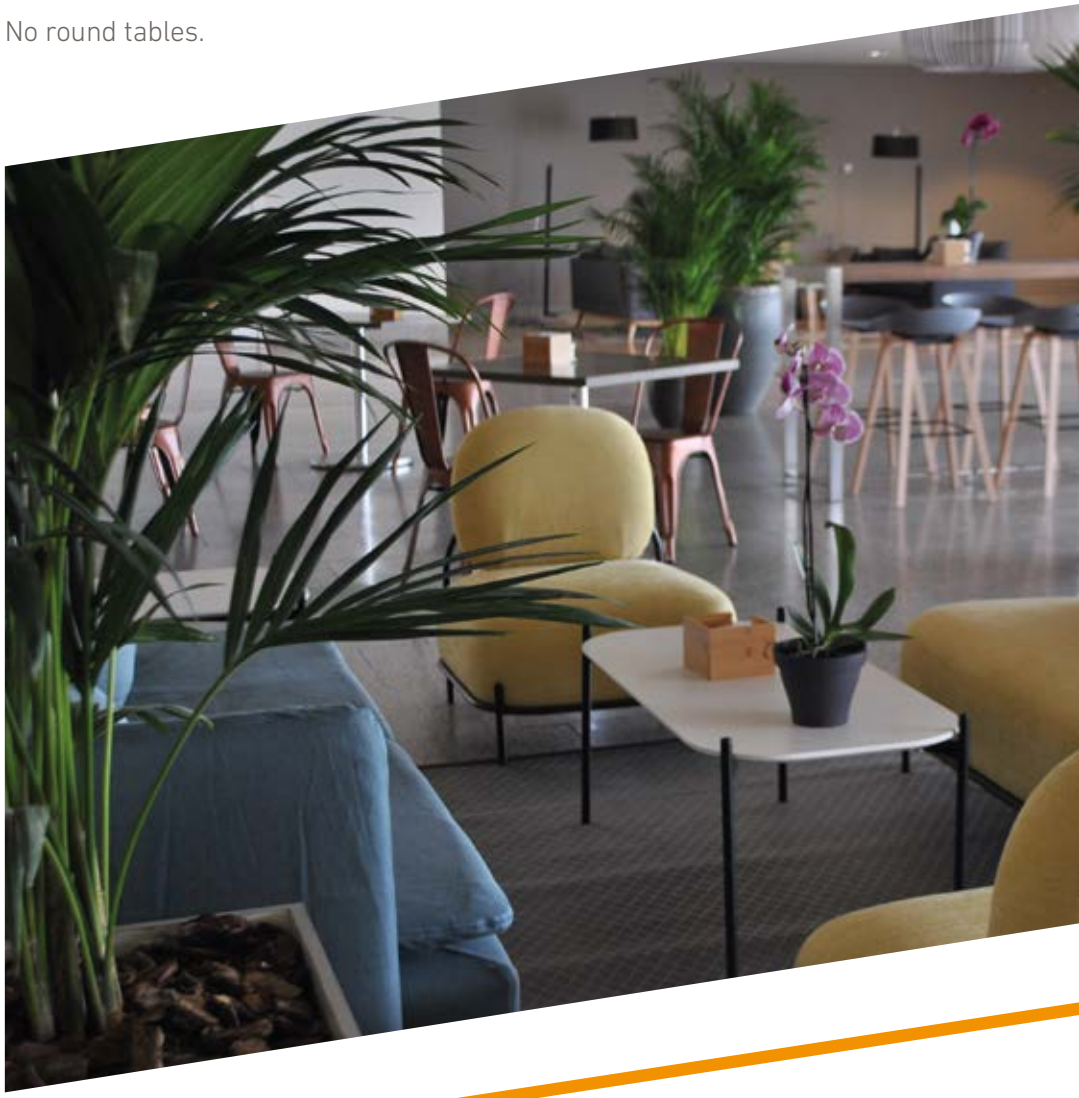


LIFT

Two lifts in the south wing connect the ground floor to the second floor. Another lift in the north wing connects the ground floor to the first floor. All have similar characteristics.

With stop indicator and visual information in the cabin and outside. Not panoramic.

CAFÉ / RESTAURANT

Glass access doors allow visual communication with the outside.

No round tables.